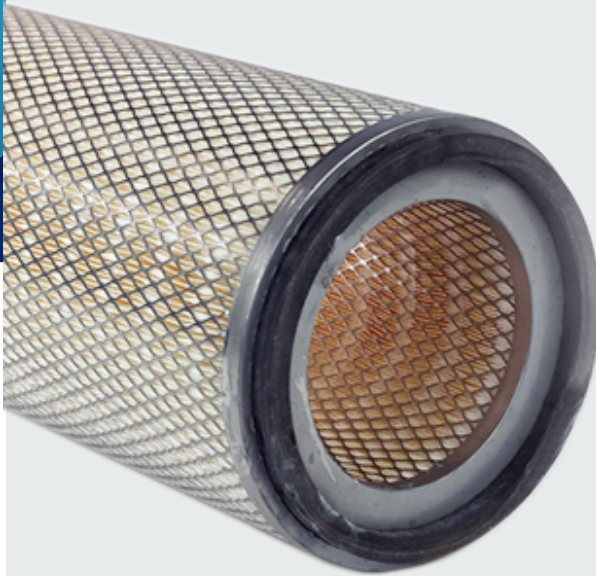




**Pleatco**<sup>TM</sup>  
FILTRATION



## Taking Air Filtration to the Next Level

Let us be your one stop supplier of all your industrial air needs! With sales support and customer service to help you every step of the way!

### Contact Us

 502-240-0443

 11201 Ampere Court Louisville KY 40299

 [www.pleatcofiltration.com](http://www.pleatcofiltration.com)

 [Pleatco\\_IA\\_Info@Pentair.com](mailto:Pleatco_IA_Info@Pentair.com)

1

#### Filters You Need

Our sales team can help you find what your looking for!

2

#### Placing Orders

Customer service can guide you every step of the way!

3

#### Production

Streamlined production processes to get orders out.

4

#### Shipping

We work with many major carriers across the country!

5

#### Product Quality

Products meet or exceed customer expectations.

6

#### Constant Improvement

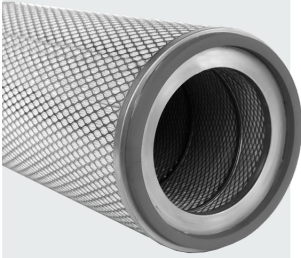
We are constantly improving the customer experience.

1

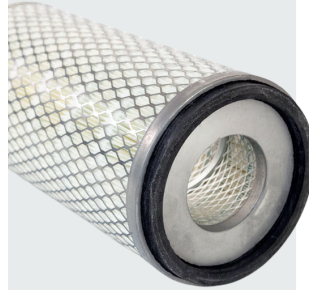
# Filters You Need

We offer not only cartridge filters and pleated bags, but oil mist, panel and HEPA filters as well.

Cartridge Filters



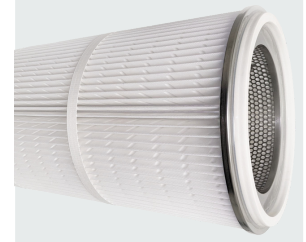
Gas Turbine



Pleated Filters



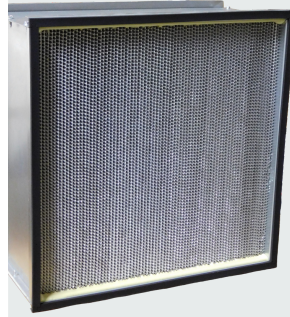
Food Grade Filters



Panel Filters



HEPA Filters



Oil Mist



## OEM Replacements

We manufacture many OEM replacements including **AAF, Aercology, Airflow, Absolent, Blastec, Clark, Clemco, Clean Air America, Denray, Dust Hog, Donaldson, Dust, ECO, Endustra, EFI, Farr, Filtrex, Fleetlife, Hi-Vac, Maxi-Blast, Micro-Air, Northwind, Oneida, Royal Filter, Sly, Soldberg, Sulliar, TVS, TDC, UAS, and more!**

Our sales team is prepared to help you find what you are looking for!

# 2

## Placing Orders

From the time you place your order, our customer service team is with you every step of the way through the process.

We treat every customer as a top priority. Our customer service staff boasts over 60 years of experience combined in the customer service industry. From the time you place your order until it ships out the door and even afterwards, we are here to help!

### #1 Priority

It cannot be stressed enough that customers are our #1 priority! They mean everything to us and we want to ensure that not only are their product needs are met, but that we go above and beyond for them!

**Customer Support**



**Resolving Any Issues**



**Tailored Solutions**



**Ready to Help**



### Reach out to us!

We are ready to help you with your industrial air needs! If you have any questions please reach out to us at **502-240-0443** or email us at **Pleatco\_IA\_Orders@Pentair.com**

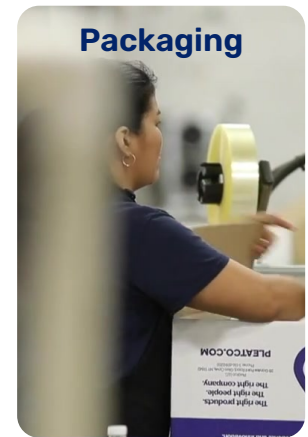
# 3

## Production

We have streamlined production processes to ensure our industrial air products are delivered on time!

Did you know our products are made in the USA? Here at our manufacturing plant in Louisville Kentucky, our team is ready to get to work! Each production line is constantly on the move taking the necessary time and steps to fulfill orders correctly and on time.

All of our filters are built to OEM specifications or better. We use the absolute highest quality raw materials in order to manufacture superior quality filter cartridges. We never cut corners just to save cost. Pleatco has formed enduring partnerships with large and small vendors from around the world to develop and engineer unique and exclusive components to use in our manufacturing processes.



Using technologically advanced machinery such as pleating machines gives us an competitive edge. Technology aside, we have a great team that allows us to proactively fulfill orders designed with the customer in mind.

# 4

## Shipping

We work with many major carriers across the country! Including private labeling for our OEM customers!

Getting orders ready to ship out the door takes a great team! Prepared to handle shipments, sometimes at a moment's notice. From the beginning stages of manufacturing your product to getting it out the door fast, we are with you every step of the way.

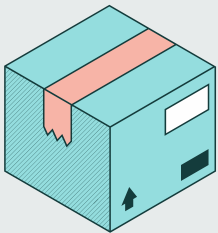
Our shipping department works with many different carriers including: **FedEx, UPS, R&L, Central Transport, Saia Freight, XPO, Unishippers, and more!** Need to schedule a pickup? We can do that as well! We ship all across the United States as well as Mexico and Canada shipments. All that is required is you or your customer's customs broker information.

Private labeling - We lend a helping hand to our OEM customers and others by being able to blind label shipments, using customized packing slips and carton labels.

## Stock Shipments

When placing orders of product that is in stock, shipments may ship out within 48 hours!

### Packaging



### Shipments to US, Canada, and Mexico



**\*\*Just let us know your customs broker info**

### Variety of Carriers



### Private Labeling



5

## Product Quality

We strive to ensure that products exceed customer expectations.

At Pleatco, we make quality the big kahuna. Through a variety of raw material, in-process, and finished product testing, we verify that each cartridge meets our strict requirements before it leaves our facility. We have documented specifications for each step of the process to ensure the manufacturing team always has the current and correct information where and when they need it. Changes to these specifications are documented and tracked. Cross-functional teams work together to improve all aspects of manufacturing from the quality of raw material, to the standardization of manufacturing processes, to the performance and appearance of our finished products.

## Quality Issues

Unhappy with the product(s) you received? Get in touch with our customer service and quality team by emailing us at [Pleatco\\_IA\\_Quality@Pentair.com](mailto:Pleatco_IA_Quality@Pentair.com) so that we can solve and resolve any issues or questions you may have.

6

## Constant Improvement

We are constantly improving the customer experience.

## How are we doing?

As a supplier of industrial air products, we want to make sure we are constantly improving the customer experience. Take our customer survey [here](#).



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